

## WHITEHOUSE CATTERY

21 Starch Lane Sandiacre Nottingham NG10 5EB

TEL: 0115 9395853 / 07989966776

[www.whitehousecattery.co.uk](http://www.whitehousecattery.co.uk)

Licence NO. 59852/22

**Please return form and Deposit ASAP to secure Booking**

### Owners Details

Full Name .....

Address and Postcode.....

.....

Home phone number..... Mobile number.....

Email address .....

### Emergency Holiday contact details (someone we can contact if you are unavailable during emergency)

Name ..... Phone..... Address.....

..... Email.....

### Details of your Veterinary Surgery

Name..... Phone.....

Address.....

..... Email.....

### Veterinary Service

If your cat becomes unwell during his / her stay at Whitehouse cattery we may need to take him/her to the vet. We are fully insured for illnesses which develop during your cat's stay with the exception of urinary tract issues.

If your cat becomes unwell due to any pre existing medical conditions or urinary tract issues owners will be responsible for any charges incurred. Payment would be required upon collection of your cat. We will in any instance notify the owner first or the emergency contact if a vet is required. We will always try to get an appointment with your registered vet, however if this is not possible we are registered with Ashfield house veterinary practice in Long Eaton.

I agree to my cat(s) being treated by a vet if Whitehouse Cattery deems it is necessary and I give my permission to the vet to discuss my cat(s) records / treatment with Whitehouse Cattery.

I have read and agree to the Terms and conditions.

Signed..... Print..... Date.....

### Photographs

At Whitehouse Cattery we like to take photographs of our guests and to allow owners to see that their cats are settling in, but we do need your permission to do this.

I give / do not give permission to Whitehouse Cattery to take photographs of my cat/s and send to me by Whatsapp / email / Facebook Messenger (Please delete as appropriate)

I give / do not give permission to Whitehouse Cattery to take photographs of my cat/s and post on Facebook / use on website. (Please delete as appropriate)

**Cat Details (please complete one for each cat)**

Name ..... Male/Female ..... Age.....

Breed/Markings/Description of cat .....

Neutered – Yes / No (All cats over 8 months old must be neutered / spayed)

Cats microchip number .....

Current flea/tick prevention treatment.....Date.....

Current Worming treatment.....Date.....

**Vaccinations/Boosters**

All vaccinations must be within the last 12 months and cover the dates to be boarded  
Vaccination cards must be brought at the time of boarding or a copy emailed prior to admission,  
unfortunately we cannot accept a cat without it.

**Feline Infection Enteritis, Panleukopia, Herpesvirus & Calicivirus** – Date of last vaccine (**Compulsory**).....

**Feline leukaemia Virus** – Date of last vaccine (If applicable).....

**Health information**

**Please disclose all medical history, current medication with quantity + times, allergies and conditions**

.....  
.....  
.....

**Has your cat had Flu ? Y / N Details**.....

**Has your cat had any infectious disease? Y / N Details:**.....

**Has your cat had urinary tract issues? Y / N Details:**.....

**Cat Insurance Details**

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**Food and feeding times**

**Biscuits** - Name ..... QTY.....Times.....

**Wet Meat** - Name .....QTY..... Times.....

**Treats** - Name.....QTY.....Times.....

Please note that whilst we provide most foods, if your cat is on a special or prescription diet owners will need to bring them and provide enough for the duration of the stay.

**Likes and Dislikes**

Grooming..... (Please bring brush) Toys.....

Fuss..... Temperament.....

**Any other Information**.....

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**Cats Holiday booking**

Please ensure you allow for days of travel to and from holiday and check these with our opening hours.  
We will always try and make amendments if we are able but its not always possible.  
Days of arrival and departure are chargeable.

Date of arrival..... Appointment time.....

Date of departure.....Appointment time.....

Number of suites required ..... Number of cats per suite ..... (From same household only)

**Owners Destination**

UK ☐

Abroad ☐

**Whitehouse Opening hours - All admissions & Discharges are by Appointment Only**

**Mon – Fri:** 9.30am – 12.00pm & 4.30pm – 6.00pm **Saturday:** 9.30 – 12.00pm **Sunday:** 10.00 am – 12.00pm

**Closed Bank Holidays for admissions and discharges**

**Christmas** - Closed: 24<sup>th</sup> 25<sup>th</sup> 26<sup>th</sup> Dec & 1<sup>st</sup> Jan Open mornings only: 27<sup>th</sup> to 31<sup>st</sup> Dec 10am-12pm

**Air conditioning and heating inclusive**

1 cat – £17 per day (Family Suite £29)

2 cats - £23 per day (Family Suite £29)

3 cats - £29 per day – sharing Family Suite

4 cats - £34 per day – sharing Family suite

£40.00 Deposit to secure booking required ASAP (Non -refundable) Bank transfer / cash ☐

Please make full payment via bank transfer prior to admission or exact cash upon admission.  
We are unable to accept cheques or card payments.

**Bank Details**

Name : Whitehouse Cattery Ltd

Account NO: 46345140 Sort Code: 60-13-23

## **CONDITIONS OF BOARDING**

**All admissions and discharges are done via the reception in order to keep the footfall to a minimum and as per the infection control procedures. We are not permitted to let owners into the Cattery at time of admission or discharge.**

### **CERTIFICATE OF INNOCULATION**

Your cat must be up to date with the vaccination Feline Influenza and Enteritis. Vaccination cards (or copy) must be left with the cat for the duration of boarding. A cat will not be boarded without one. A copy can be emailed prior.

Boosters are required annually and must be up to date at time of boarding.

### **FLEAS TICKS AND WORMS**

Cats must be up to date with flea, tick and worming treatment. You will be asked to provide dates and the name of the treatment last used on the booking form. We cannot accept a cat without current flea and worming treatment.

A standard charge of £15. will be made for any cat that requires flea treatment or worming treatment (£30 if both treatments are required) this will need to be paid upon collection.

All cats must be in good health and that any health problems are communicated to us prior to admittance. Owners must declare on the booking form any special diets, medical history, current illness or existing medical condition/s. We reserve the right to refuse admission to any cat appearing to be unwell or thought to be suffering from any illness or infectious disease.

All cats must be neutered over the age of 8 months.

Only cats from the same home may share accommodation and we will require written consent from the owner before boarding more than one cat in a unit.

### **VETERINARY SERVICE**

All charges are inclusive of our insurance cover, (Not covering pre-existing health problems, urinary tract issues, routine vaccination fees, parasites etc). Insurance will only cover illness or injury that has directly occurred whilst boarding at Whitehouse Cattery. We will ask you to pay any veterinary costs incurred if it is determined that the illness was of long-standing condition or previously known of but not declared. We reserve the right to contact our veterinary surgeon, should we feel the need arises. We would always do our very best to contact the cats owners and their own veterinary surgeons first.

### **DEPOSIT / CHARGES**

£40.00 non-refundable deposit will be taken at time of the booking. This will be deducted from the amount due on admission.

A full day is charged for the day of arrival and departure to allow for essential cleaning and hygiene preparation of the suite.

### **EARLY COLLECTION/ AMENDMENTS**

If in the event of cancellation of a confirmed booking (in part or full period) the deposit is non-refundable and the full charge will be due if less than 2 weeks notice is given prior to the start of the stay and 4 weeks notice during peak season, Easter, May, June, July, August, Christmas and New Year. This notice must be given in writing.

All days booked at time of booking must be paid for in full. Please Note: no refunds can be given for early collection.

Any amendments to shorten the booking without notice as per cancellation will be treated as early collections and the payment must be made for all days booked.

**Please make payment via bank transfer prior to admission or exact cash upon admission. We cannot accept cheques or card payments.**

### **UNCOLLECTED CATS**

Any cat left uncollected within 14 days of the date due to leave the cattery without communication from the pet owner or their representative will be classified as abandoned and handed over to an animal re-homing establishment at our discretion. You will be liable for all fees incurred.